



IT Support Specialist

At Solatube International, Inc., we pride ourselves on manufacturing the world's #1 Tubular Daylighting System. Our ability to accomplish this goal is based primarily on the people we hire. We look for adaptable, self-motivated, passionate, creative team players. If this sounds like you, why not bring your talents and skills to Solatube International? Visit our website at www.solatube.com

We are searching for an entry to midlevel, motivated IT Support Specialist to join our team. As an IT Support Specialist, s/he will be responsible for quickly and dynamically troubleshooting issues with a friendly and outgoing personality. This is 60-70% client-facing and 20-30% server/backend system administration. We're searching for someone who's a great communicator, a "go getter" and have a sincere interest and passion for the IT field.

Military veterans are a plus. Any MOS designation in data/computer systems/etc. is strongly desired.

Certifications or formal training preferred:

- Microsoft MTA (higher level such as MCSA is a plus)
- Cisco CCENT (higher level such as CCNA is a plus)
- CompTIA A+/Sec+/Net+

Required Qualifications:

- AA or BA/BS in Information Technology
- Minimum 2 years' experience as a PC Technician/Desktop support technician supporting Microsoft OS
- Windows Server 2003, 2008, 2012
- Microsoft Exchange 2008 administration
- VMware virtualization platforms, ESX 5.5 and Vsphere direct experience a plus
- Windows 7-8.1 troubleshooting experience
- Cisco networking experience
- ERP platform knowledge
- CRM knowledge (Salesforce a plus)
- Cisco VOIP Systems
- Effective communication and organizational skills
- Knowledge and use of PowerPoint, Excel, Word and Outlook

Benefits:

We offer growth potential for motivated professionals, great compensation, and full benefits including matching 401k, bonuses based on individual performance, dental insurance, medical insurance, pre-tax accounts for health care, paid sick time, and paid company holidays.

* Solatube International, Inc. is an Equal Opportunity Employer. Employment contingent upon successful completion of background investigation. Drug-free work environment. Only candidates whose profiles closely match requirements will be contacted during this search.